

Vuze Inc.  
558 Waverley Street  
Palo Alto  
CA 94301

Randall L Stephenson  
CEO  
AT& T (Bell South)  
75 E Houston St # 100  
San Antonio, TX 78205

Dear Mr Stephenson

I am writing to request your cooperation in helping to bring transparency to consumers with regard to your network management practices.

As you are probably aware, in November, 2007 we filed a Petition for Rulemaking with the Federal Communications Commission (FCC) asking that it establish rules clarifying reasonable network management practices. We believe that rules are essential, as well as industry collaboration, in order to protect the Internet as an open, level-playing field where innovation can thrive.

The FCC has now received comments on our Petition and held public hearings at Harvard and at Stanford, with the aim of gathering more information on this important issue. In an effort to bring more data to this inquiry, in March, 2008, we created and made available to our users a software plug-in (Vuze Plug-In) that measures the rate at which network communications are being interrupted by reset (RST) messages. Some network operators have admitted managing their network by introducing false reset messages.

The Vuze Plug-In measures all network interruptions, and cannot differentiate between reset activity occurring in the ordinary course and reset activity that is artificially interposed by a network operator. While we appreciate the methodological limitations of our data, and therefore have drawn no firm conclusions from it, we believe the results show a significant enough difference in the level of resets from one network operator to another, to warrant asking certain network operators to describe their network management practices.

In reviewing our data we have identified that the rate of reset activity in the ASN pertaining to your company appears to be higher than many others. On behalf of our company and our user community, and in the spirit of openness and transparency, **we would appreciate it if you could outline the specific network management practices your company uses, including, particularly, whether your network management practices include the use of false reset**

**messages.** We welcome your response and are more than open to discussing how we can work together for the benefit of consumers.

You will find attached our report that outlines our methodology and results. The report, along with this letter and all of the raw data will be made public for anyone who wishes to review it.

We look forward to hearing from you.

Very truly yours,

Gilles BianRosa

CEO, Vuze Inc.

s