



**WE'RE DIFFERENT.  
IN A GOOD WAY.**

TekSavvy Solutions Inc

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[Name]

VIA E-MAIL: <EMAIL>

27 April 2022

**RE: TekSavvy was required to disclose your name and address under a court order  
Court File Number T-439-21**

Dear TekSavvy Customer:

I am writing with important information about your TekSavvy account (OID 123456) and a court proceeding that might involve you. We have been ordered by a court to disclose your name and address by October 20, 2021 to Eve Nevada, LLC (the "Plaintiff").

The court has not issued a judgment against you in this case. But it is important for you to understand that the Plaintiff has already started a case and, now that they have your name and address, they may serve you with a claim for copyright infringement. If you have not done so already, you may wish to contact a lawyer to advise you about this.<sup>1</sup>

## **Background and Explanation**

### ***Our prior notices to you***

As you may recall, we previously forwarded to you **two** notices of claimed copyright infringement from Eve Nevada, LLC (the "Plaintiff"). As we explained at the time, we were legally required to forward the notices to you. In addition to forwarding those notices to you, we were also required to retain information that we could use to identify you in case the Plaintiff sought to pursue the matter further.

### ***The copyright owner got a court order***

In March 2021, the Plaintiff started a proceeding in the Federal Court of Canada against 1,282 Defendants who they claim infringed their copyright. The court file number for that litigation is T-439-21. Since they did not yet know the identities of those Defendants, the litigation names them only as "Does #1 *et al.*".

In July 2021, as part of that litigation, the Plaintiff applied to the court for an order requiring TekSavvy to give them the names and addresses of the TekSavvy customers to whom they sent notices, effectively identifying the "Doe" defendants who are TekSavvy customers. On September 20, 2021, the court issued that Order, which we are attaching here for your reference.

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<sup>1</sup> Almost all provinces have a lawyer referral service. Search for the "Lawyer Referral Service" in your province or contact your province's Law Society.

***What we were compelled to do***

Simply put, we needed to comply with the court's Order. In other words, since we were ordered to disclose your name and address to the Plaintiff, we did so on October 19, 2021.

Unfortunately, now that they know your name and address, the Plaintiff can use it to advance their claim against you.

***Actions you might wish to take***

As noted above, you may wish to contact a lawyer to advise you about this.

Yours truly,

*[transmitted electronically]*

Andy Kaplan-Myrth  
VP, Regulatory and Carrier Affairs